

# **Aven Premier International**

# **Your Preferred Logistics Partner**

# **Company Profile**

#### CONTACTS

Tel: +252617962017 or +252619783202 Email: info@avenpremier.com. Website: www.avenpremier.com.



Moving your products across all borders.

#### LOGISTICS

We offer quality service with unmatched efficiency. You would be interacting with a team of well qualified and highly experienced professionals in the field of clearing, forwarding, logistics, warehousing and freight port, airport, customs etc while dealing with us.

Our personnel are well cognisant with the challenging needs and changing needs of todays business. They deal with your day to day problems and formalities involved in the respect of clearance and shipment of import and export cargo. To us efficiency means timely and quality service, the key to customer satisfaction.

#### Mission

To be the only choice, providing all clients with the highest level of service and offering an excellent service orientated approach in addressing all their Transport and Distribution solutions, with a comprehensive guarantee of satisfaction. To build relationships with our clients by gaining a thorough understanding of their business in assessing their current and forecasting their future requirements, thereby sharing their vision and assisting by developing and realising the vision with them. We rate integrity first on our list of strengths.



#### Vision

To be the most reliable and efficient Transport and Distribution Service provider offering a broad spectrum of related services and products, committed to service excellence and renowned for our integrity and ability to deliver.

#### Approach

We offer a fully integrated service from a fully committed and equipped team, capable of meeting every related need. Regardless of your requirement, our approach remains the same. Our first priority is to gain a thorough understanding of the requirements of your business and then efficiently dealing with each task as they present themselves.





#### OUR Values



### **Customer Service**

In Aven Premier International, customer service is a very important element in our operational procedures to enable us to meet our goals and objectives. Good service is a very subjective notion as to what satisfies one person might leave another person dissatisfied. It is for this reason that we at API endeavour to understand your business, relate to your aspirations and offer personalized services to the best of our ability. Our working procedures therefore encompasses all the sustaining general customer satisfaction. These are aspects such as jobcraft whereby the staff has knowledge and skills necessary to fulfill the basic offering, the ability to communicate with, relate to and be sensitive to the needs of customers and all around them. Communication, team work and continuous learning are also aspects that are emphasized in our operational procedures.

### OUR Services

Our Logistics Services include airfreight, ocean freight, express courier, trailer service and air chartering.

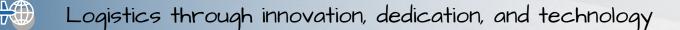
Complete Logistic Solutions

We offer a complete range of Supply chain solutions that harness the use of technology and decision support tools. It is committed to offer effective, industry focused & customer centric solution that integrate the various processes of its clients to organize cost effective, reliable, and timely products and information flow. We believes that any business conduct can be ethical only when it rest on the nine core values of Honesty, Integrity, Respect, Fairness, Purposefulness, Trust, Responsibility, Caring and Commitments.



Air Freight

- Fast, efficient and reliable supply chain
- Freight forwarding to arrival airports or door to door delivery
- Direct airline and express services for more urgent consignments
- Confirmed space allocation facilities with all reputed Air Carriers
- Cargo Pick-up / Delivery Services
- Personalized customer service units geared-up to face any eventualities
- Customs Clearance
- Export documentation
- Import & Export handling and consolidation
- Cost effective air combination
- Partnership with major international carriers



### Sea/Ocean Freight

- Bulk booking services
- On-dock and Off-dock cargo stuffing facilities
- Offer economic rates
- Confirmed space allocation with all major shipping lines
- Efficient staff at customs and port zone Highly skilled professionals in shipping industry at your service
- Licensed customs broker
- Cost effective sea combination
- Export and import customs clearance
- Strong links with local customers

## Road Transpotation

- Committed to achieve customers' delight
- Highly efficient working procedures
- Experience in handling different commodities
- Customer concentric policy and actions approach
- Complete documentation
- Drivers with local language knowledge
- Assurance of safe delivery
- Dependable and experience drivers and staff



#### Land Freight

- Competitive prices
- Door-to-door forwarding services
- Proof of delivery for all shipments

Land Freight

- Proof of delivery for all shipmentsCustoms Inspection & Exit proofs
- Reliable transit times
- Reliable transit times
- Fleet with modern Equipment's
- High service quality & reliability







- Forklift and man-lift facilities including all types of storage and
- safe packing with professional setup of interlocking and racking systems
- Cross stuffing
- Supply chain management
- Lashing & Skidding
- Pick & Pack
- Exhibition Cargo
- Perishable cargo
- Personal Effects & Relocations

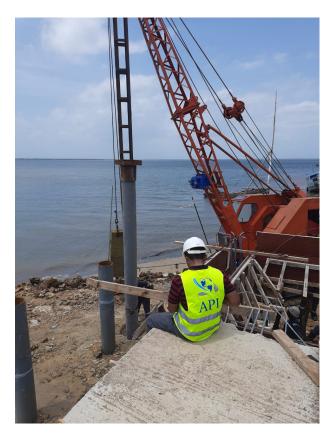


The quality shows in every move we make



- Planning, coordination and execution of projects
- Able to handle projects for industries such as Civil construction projects.
- Dry bulk cargo: Part or full chartering (air, sea or road)
- Special equipment transport and handling
- Technical support, Trained staff for handling project cargo
- Handling overweight and over size cargo
- Site survey, dismantling projects at site
- Proper and special tools and equipment's
- Careful loading / un loading of project cargo, Proper monitoring





# International Freight & Forwading

- Shipment Booking, Bill of Lading Preparation
- Preparation and Electronic Filing of Electronic Export Information (EEI, formally)
- Preparation, Consolidation and Forwarding of Export Documents
- Shipment Monitoring and Project Management Packing Services- tailor made
- packages in conjunction with airline requirements
- Representative/agents offices worldwide
- Logistics & Warehousing Long & Short Term Storage for all types of Cargo
- Selling New & used containers, Wooden Boxes & Wooden Pallet



